

1. (Amended) A Web/Internet based reporting system for communicating call detail information relating to traffic pertaining to a customer's telecommunications network to a client workstation via an integrated interface, said system comprising:

client browser application located at said client workstation for enabling interactive Web based communications with said reporting system, said client workstation identified with a customer and providing said integrated interface;

at least one secure server for managing client sessions over the internet, said secure server supporting a secure socket connection enabling encrypted communication between said browser application client said secure server;

a report manager server in communication with said at least one secure server for maintaining an inventory of reporting items associated with a customer, the reporting items comprising report data types and report customization features for reports to be generated for the customer;

a data retrieval device for retrieving customer specific data from the customer's telecommunications network at pre-determined times; and,

13 a requestor application enabling the customer to communicate a data report request message via said integrated interface to the report manager server,

said request message comprising a metadata description of particular reporting items to be retrieved, said metadata description of particular reporting items being verified and forwarded to said retrieval device, and said retrieving device obtaining customer specific data in accordance with the metadata request,

whereby said customer-specific retrieved data and said metadata description of said reporting item are communicated to said client workstation and utilized to generate a completed report for presentation to said customer, the completed report capable of being dynamically determined based on the metadata and one or more of customization options and user options.

12. (Amended) A method for communicating call detail information relating to traffic pertaining to a customer's telecommunications network to a client workstation via an integrated interface, said method comprising:

enabling interactive Web based communications between said client workstation identified with a customer and one or more secure servers over a secure communications link, said Web based communications including forwarding of report request messages and associated report response messages back over said secure communications link;

accessing reporting items based on a customer entitlement information for a requested report to be generated;

cont generating a corresponding response message including a metadata description of said reporting items for a requested report;

B2 retrieving said customer-specific data from said customer's telecommunications network in accordance with said reporting items included in said metadata description; and

generating a completed report for said customer from said metadata description of said reporting items and said retrieved customer-specific data via said integrated interface, the completed report capable of being dynamically determined based on the metadata and one or more of customization options and user options.

---